

**Joint Report of the Cabinet Members for Finance & Strategy and
Transformation & Performance**

Cabinet – 15 December 2016

QUARTER 2 2016/17 PERFORMANCE MONITORING REPORT

Purpose:	To report Corporate and Service Performance for Quarter 2 2016/17
Policy Framework:	<i>Delivering for Swansea Corporate Plan 2016/17 Sustainable Swansea – Fit for the Future</i>
Reason for Decision:	To receive and review the performance results for Quarter 2 2016/17
Consultation:	Legal, Finance, Access to Services.
Recommendation(s):	It is recommended that: 1) Performance is reviewed to help inform executive decisions on resource allocation and, where relevant, corrective actions to manage and improve performance and efficiency in delivering national and local priorities
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1.0 Introduction

1.1 This report presents the performance results for the second quarter of 2016/17 delivering the Council's key priorities and objectives described in the Corporate Plan and *Sustainable Swansea – Fit for the Future*.

1.2 The outturn presented in the performance tables (Appendix A) incorporates an overview of performance including Policy Commitments and needs to be considered alongside the current financial situation of the Council.

1.3 The financial resources required to achieve the specified performance levels in 2016/17 have been provided in the approved budget. As part of the work on *Sustainable Swansea – Fit for the future* there will be an increased focus on understanding the level of activity and outcomes that are achieved for the budget allocated so that choices can be made about relative priorities.

2.0 Background

2.1 Taken together, the key corporate plans are:

- *Delivering for Swansea – Corporate Plan 2016/17*
- *Sustainable Swansea – Fit for the Future*

2.2 The Council's priorities and objectives contained within these two plans are represented below in fig 1.

OUR VISION IS FOR

A safer, greener, smarter, fairer, healthier, richer Swansea

OUR PRIORITIES AND OBJECTIVES



Fig 1 – The Whole-Council Strategy: the Corporate Plan and Sustainable Swansea.

3.0 Aim of the Quarterly Performance Monitoring Report

3.1 The Quarterly Performance Monitoring Report attached at Appendix A reports performance for the quarter meeting the key priorities and objectives described in Fig 1 and their related outcomes using the prescribed performance indicators.

4.0 Performance and Improvement

4.1 Performance is judged using the results measured by Corporate Plan and Corporate Scorecard performance indicators compared to agreed targets. Improvement is measured by comparing the results of Corporate Plan performance indicators against the results from the same period last year. Improvement measured by the Corporate Scorecard performance indicators is judged against the previous quarter since there is little meaningful comparative data available for 2015/16.

5.0 Outturn

5.1 The Corporate Plan performance indicators measure progress meeting the following key priorities set out in fig 1:

- i) Safeguarding Vulnerable People.
- ii) Improving Pupil Attainment.
- iii) A Vibrant and Viable City & Economy.
- iv) Tackling Poverty.
- v) Building Sustainable Swansea.

- a) 36 out of 44 (81.8%) Corporate Plan performance indicators (that had targets) set met their targets.
- b) 23 out of 31 (74.2%) comparable Corporate Plan performance indicators also showed improvement compared to Quarter 2 last year.

5.1.1 The performance tables in Appendix A also set out an overview of performance, including the prioritised policy commitments, for each Corporate Plan priority provided by Directors and Heads of Service who are the responsible leads.

5.2 The Corporate Scorecard Performance Indicators measure progress against key objectives of *Sustainable Swansea – Fit for the future* using the following perspectives set out in fig 1:

- i) Customer.
- ii) Finance.
- iii) Processes.
- iv) Workforce.

- a) 8 out of 16 (50%) Corporate Scorecard (Sustainable Swansea) indicators (that had targets set) met their targets.

- b) 5 out of 16 (31.3%) comparable Corporate Scorecard (Sustainable Swansea) indicators also showed improvement compared to Quarter 1 this year.

6.0 Context

- 6.1 When making comparisons between quarters in previous years and 2016/17, the following should be considered:
 - 6.1.1 The nature and number of some performance indicators (PIs) has changed between these two periods and therefore direct comparisons may not always be appropriate.
 - 6.1.2 Many of the performance measures are new and definitions may need further refinement.
 - 6.1.3 Many targets for new performance indicators are either still being baselined or will need to be agreed; these are noted within the report.
 - 6.1.4 Some data will be enhanced and improved to be more robust as data collection methods are developed and / or refined by services over the coming quarters.
 - 6.1.5 The results do not always account for changes in resources and workload during that period (although details can be seen in the numerator and denominator information and in the comments column of the data tables attached to this report).
 - 6.1.6 There may be changes to the numerator and denominator information which may affect the trends by showing a decline while the volume of work has increased.
 - 6.1.7 A proper comparison with national performance data will not be possible until the 2016/17 national performance results are published later in 2017.

7.0 Equality & Engagement Implications

- 7.1 This report has no direct equality and engagement implications itself although the data reported may form part of the information that leads to a service screening for and undertaking an EIA as required.

8.0 Financial Implications

- 8.1 In the current and anticipated financial environment further discussion and consideration will be required around priorities and target setting for performance improvement as part of *Sustainable Swansea – fit for the future*.

9.0 Legal Implications

- 9.1 There are no legal implications associated with this report.

Background Papers: None.

Appendices: Appendix A – Strategic Performance Monitoring Report Quarter 2 2016/17.